

Yuduuu Terms of Service

Version 1.0, effective from 15 March 2025

These Terms of Service ("Terms") govern your access to and use of our services. Our services include our websites and all material uploaded to, downloaded from and presented on our websites. By using our services you agree to follow and be bound to these Terms.

1. Using the services

You may only use our services if you are at least 16 years old and are not banned from using these services under the laws of the applicable jurisdiction. If you are accepting these Terms and using the services on behalf of a company, organization, government, or other legal entity, you represent and warrant that you are authorized to do so and have the authority to bind such entity to these Terms, in which case the words "you" and "your" as used in these Terms shall refer to such entity.

You may only use our services in compliance with these Terms and all applicable laws, rules and regulations. Our services and any functions within these services may change, stop or be limited at any time at our discretion.

You agree to use our services in a manner that does not negatively affect other users of our services, the public or Yuduuu, this includes (but is not limited to):

- sending, uploading, posting or displaying any material or content that is
 - offensive or derogatory about individuals or groups of individuals
 - inaccurate, false or misleading
 - harmful, dangerous or violent
- engaging in harassment, fraud, bullying, abuse or intimidation
- using content protected by copyright or trademark without permission from the owner

You also agree not to misuse our services or the systems they use, this includes (but is not limited to):

- accessing our services through an interface that is not our website
- reverse engineering, decompiling or disassembling any of our services

- accessing, using or editing any part of our services not available for public use
- penetration testing, scanning, probing, searching, or testing the vulnerability of any of our services
- attempting to circumvent security, privacy or authentication measures
- crawling or scraping our services and any data presented within them
- editing or forging metadata or header information
- interfering with other users, their access or networks
- disrupting our services, including (but not limited to): sending a virus, overloading, flooding, spamming or mail-bombing our services
- forging packet headers or any part of the header information, or in any way use our services to send altered, deceptive or false source-identifying information

We reserve the right to decide on a case-by-case basis whether your behaviour is inappropriate and whether any actions constitute a misuse of our services. We reserve the right to temporarily or permanently limit or prevent your access to our services.

We also reserve the right to access, read, preserve, and disclose any information as we reasonably believe is necessary to:

- satisfy any applicable law, regulation, legal process or governmental request
- enforce the Terms, including investigation of potential violations
- detect, prevent, or otherwise address fraud, security or technical issues
- respond to user support requests
- protect the rights, property or safety of Yuduuu, its users and the public.

Details of the data we collect from you and how it is handled can be found in our Privacy Policy (https://yuduuu.com/help/privacy_policy).

2. Businesses

Yuduuu allows individuals, businesses or other entities ("Businesses") to display information about their business, services, events or activities using our services. To use this service a user must create a Yuduuu business account.

Businesses are responsible for the information and details they post, upload or display using our services. We do not guarantee the completeness, truthfulness, accuracy, or reliability of the information presented by Businesses or users of our services.

Businesses are bound by the Terms and have agreed to present information that is accurate and up to date. Misleading, false or inaccurate information and any other behaviour deemed inappropriate may constitute a breach of the Terms. If you have information regarding Businesses breaching the Terms or want to make a complaint, contact us by visiting https://yuduuu.com/help/contact_us

Businesses are responsible for any bookable appointments they post or advertise using our services. When booking an appointment using our services you are entering into an agreement with the person, business or entity advertising the appointment; you are not entering into an agreement with Yuduuu. Payments for any booked appointments must be made in-person when you arrive at the appointment.

3. User Accounts

Some of our services may require the creation of a user account; details of the functionality this provides can be found at https://yuduuu.com/help/user_accounts

Your user account is password protected and it is your responsibility to use a strong, unique password. We are not responsible for compromised passwords, unauthorised access to your user account via the use of a correct password or any of the actions performed under these conditions. You are responsible for safeguarding your user account and access to it.

User accounts are linked to your email address which will be used for notifications, administrative messages and any communication relating to your account or our services. This email address will be used to confirm the identity of your user account and may be used to confirm your acceptance and usage of any of our services. We are not responsible for compromised email addresses or any actions performed using a compromised email address.

It is your responsibility to ensure your email address and any other contact information, including phone numbers, are accurate and up to date. We are not responsible for any communication sent via old or incorrect contact details.

We reserve the right to deactivate or delete user accounts that violate our Terms or behave in a manner that we find inappropriate. Accounts may be deactivated or deleted at our discretion without prior notice.

4. Business Accounts

Yuduuu allows individuals, businesses or other entities ("Businesses") to display information about their business, services, events or activities using our services. To use this service a user must create a Yuduuu business account, details of the functionality this provides can be found at https://yuduuu.com/help/business_accounts

Business accounts are a paid service provided by Yuduuu at our discretion, details of prices and charges can be found in our Payment Policy (https://yuduuu.com/help/payment_policy).

When creating or using a business account you are responsible for any services you provide, including compliance with applicable laws, rules, and regulations. You are also responsible for any content or information you upload, post or display using our services.

Your business account must:

- describe your business, services, events or activities accurately
- clearly state any prices, fees, charges and other possible payments that are required to use your services

Your business account must not:

- provide misleading, incorrect or false information
- use content protected by copyright or trademark without permission from the owner

We reserve the right to remove any content and deactivate or delete business accounts that violate our Terms or behave in a manner that we find inappropriate. Accounts may be deactivated or deleted at our discretion without prior notice.

5. Your License to Use the Services

Yuduuu gives you a personal, international, royalty-free, non-assignable and non-exclusive license to use the services we provide in accordance with the Terms.

The Yuduuu name, company, brand, logos, domain names, trademarks and other distinctive brand features are protected by copyright and are the property of Yuduuu. You are not permitted to use these or any other proprietary material without prior consent.

6. Ending These Terms

You may end your legal agreement with Yuduuu at any time by deactivating and deleting your accounts and discontinuing your use of our services. Details for deactivating and deleting your accounts can be found at <https://yuduuu.com/help>

We may end your legal agreement with Yuduuu if we reasonably believe:

- you have violated these Terms
- you create risk or possible legal exposure for us
- your account should be removed due to unlawful conduct
- your account should be removed due to prolonged inactivity
- our provision of our services to you is no longer commercially viable

Decisions are made on a case-by-case basis, we reserve the right to end your legal agreement with Yuduuu at any time for any or no reason.

We will make reasonable efforts to notify you by the email address associated with your account or the next time you attempt to access your account, depending on the circumstances. In all such cases, the Terms shall terminate, including, without limitation, your license to use our services. Your data will be deleted in accordance with our Privacy Policy (https://yuduuu.com/help/privacy_policy). For the avoidance of doubt, these Terms survive the deactivation or deletion of your account.

7. Limitation of Liability

By using our services you agree that Yuduuu, its parents, affiliates, related companies, officers, directors, employees, agents representatives, partners and licensors, liability is limited to the maximum extent permissible in your country of residence.

8. Updates to our Terms

We may revise or update these Terms at our discretion. The changes will not be retroactive, and the latest version of the Terms will govern our relationship with you. The current version of our Terms can be found at https://yuduuu.com/help/terms_of_service

We will notify you, where possible, before any changes to our Terms take effect. By continuing to access or use our services after the effective date you agree to be bound by the updated Terms.

In the event that any provision of these Terms is held to be invalid or unenforceable, then that provision will be limited or eliminated to the minimum extent necessary, and the remaining provisions of these Terms will remain in full force and effect. Yuduuu's failure to enforce any right or provision of these Terms will not be deemed a waiver of such right or provision.

9. Privacy

Our Privacy Policy (https://yuduuu.com/help/privacy_policy) describes how we handle the information you provide to us when you use our services. You understand that through your use of our services you consent to the collection and use (as set forth in the Privacy Policy) of this information for storage, processing and use by Yuduuu.